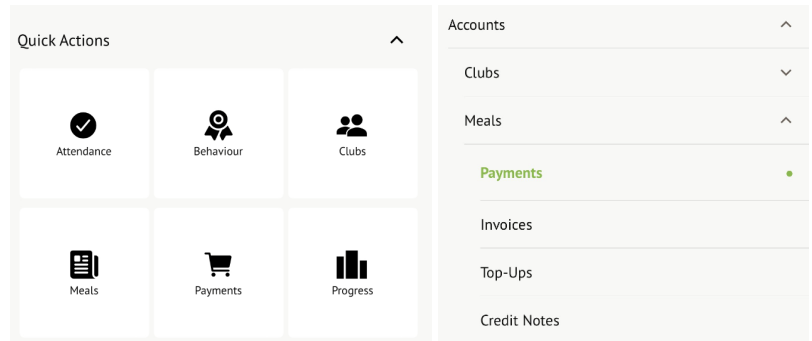


Guide for Parents: Managing Payments in the Arbor Parent App

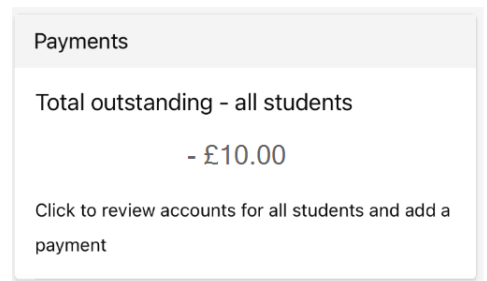
We are pleased to provide you with a guide on how to manage your child's accounts and view payments using the Arbor Parent App. For any queries regarding your Arbor app or payments, please contact Enquiries@hartshillacademy.org.uk

Accessing Account Balances

Open the Arbor Parent App on your device.



View Overall Balances: On the homepage, tap on the balance displayed. This will show any outstanding amounts for trips, clubs, or top-up accounts like Meals or Trips. A £0 balance indicates that all accounts are either balanced or have positive balances.

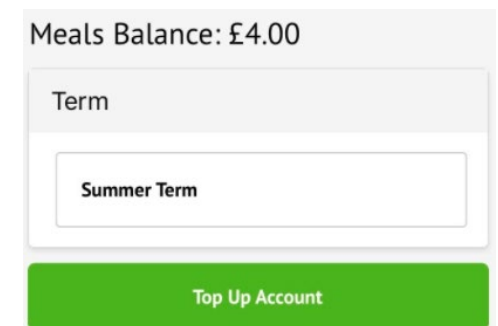


Topping Up an Account

Select the Desired Account: From the Payments section, choose the account you wish to top up



Tap the green 'Top Up' button.



Enter Payment Details: Input the amount you wish to add (minimum payment amount is £2). Enter your card details. Follow any additional authentication steps required by your bank to complete the transaction.

